

Lifeline Conference Call Summary

- Alabama Auto-Enrollment Plan can also include:

Check for Duplications

Annual Verification

- FCC National Database may not provide for auto-enrollment but will provide duplication check. Alabama Database may interface with the national database.

Texas LIDA Database administered by Solix has attributes which are attractive for an Alabama Plan. The Texas system utilizes carrier input and social agency input. Input is via zip files.

- The question was asked about what to do with individuals who appear on the list from the social service agency who do not have telephone service. This subset is very small. This may be handled outside of auto-enrollment or the names could be posted by the APSC on a first come-first served basis. Or would the customer be allowed to choose a provider?
- Stidham envisions Alabama's database to be somewhat like Maryland's database. Maryland obtains an Excel spreadsheet which lists the individuals qualifying for programs for a given month from the social service agencies. This would be a list of individuals who enrolled or re-enrolled for assistance programs for that given month.
- All programs in Alabama are annual renewal except for TANF which has a three year program.
- The APSC cannot get a complete data set because the social service agencies do not have the consent of all individuals to release data. This will be obtained going forward.
- How will Alabama handle individuals on Tribal Lands who qualify for low income assistance?
- How do we check for duplication? Will it be by telephone number or address or both? What happens when the qualifying individual is different from the individual on a carrier's billing records? You would match a name with a telephone number. If the name doesn't match but the telephone number and address match, do you allow the Lifeline discount?
- Two telephone numbers at the same address would be an indication of Lifeline duplication. Which company would be required to eliminate the Lifeline discount when this happens?